**Use case for Documentation:- Track Order**

**Use Case Name:-Tracking the order in the Shadowfax**

**Actors:-**User,Shadowfax

**Date:-**14/10/2023

**Description:-**This use case describes the Tracking the order in the Shadowfax

**Preconditions:**

* The User has an active Shadowfax account
* The User Logged in to their Shadowfax account
* The User Should have Pickup address and Drop address

**Basic Flow:-**

* User will Enter into the application using Valid Mobile Number.
* User will Navigate to Dashboard and user will Click on Track order button.
* Than User will enter the AWB Number and user will click on Track order button.
* User can view the Track order details.

**Alternate flows:-**

* If the user have entered invalid AWB number or user is trying to track the order without any AWB number means user will not possible to track the order.

**Exceptions:-**

* If the user shadowfax account is temporarily and permanently suspended the user can not able to track the order
* If the user internet connection is unstable or unavailable they may can not able to track the order until the connection is restored.

**Busieness Rules:-**

* The user can track the order after the Booking a delivery.
* The user can not be possible to track the order and without login.
* User can not be able to track the order without internet connectivity.

**Notes:-**

* The Specific user interface elements such as Track order button and page layouts may vary based on the version of shadowfax and platform(Web and mobile) being used.